Risk assessment

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COVID-19: For therapists working face to face in private practice



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Introduction

| Company name: | Sam Buckwell Counselling | Loc |
|-----------------|--------------------------|-----|
| Assessor name: | Sam Buckwell | Sig |
| Date completed: | 01/11/21 | Dat |

| Location: | East Sussex |
|------------------|--|
| Signature: | S. Buckwell |
| Date for review: | This assessment should be reviewed weekly, or sooner if Government guidance changes. |

| Scope of assessment: | This assessment covers all activities in relation to face to face therapy sessions, taking place inside and in a designated therapy room. It focuses on the required control measures to prevent the spread of Coronavirus (COVID-19). |
|---------------------------------|---|
| Hazard description: | Coronavirus disease (COVID-19) is an infectious disease caused by a newly discovered coronavirus. The COVID-19 virus spreads primarily through droplets of saliva or discharge from the nose when an infected person coughs or sneezes. |
| Details of who may be affected: | Therapists Clients Vulnerable groups – elderly, pregnant workers, those with existing underlying health conditions Anyone else who comes into contact with you in relation to the activities stated below. |

| Activity | Who might be harmed and how? | Required control measures | What further action do you need to consider to control the risks? | Who needs to carry out the action? | When is the action needed by? |
|-------------------------------------|------------------------------|--|---|------------------------------------|--|
| Working in a home environment | Therapist/Client | If a face to face session is required, discuss with the client to confirm how the session will be carried out. | Confirm in writing with your clients | Therapist | Before Session 1 |
| | Therapist/Client | No one else will be permitted in the dedicated room apart from the therapist and the client. | Ensure others using your premises are aware of risk control measures and know which spaces they must not enter | Therapist | Throughout room use |
| | Therapist/Client | Client to contact therapist on arrival and wait to be greeted and shown into the dedicated room | Confirm in writing with your clients | Therapist | Before session 1 |
| | Therapist/Client | Anti-bacterial gel to be provided to client on arrival | Confirm in writing with your clients | Therapist | At start of sessions |
| | Therapist/Client | Client to provide own tissues and refreshments | Confirm in writing with your clients | Therapist/Client | Before session 1 |
| | Therapist/Client | Social distancing to be adhered to at all times | Confirm in writing with your clients | Therapist/client | Before session 1 |
| | Therapist/Client | If social distancing cannot be adhered to then risk mitigation should be in place | Consider whether face coverings should be warn at all times unless either or both party have a legitimate exemption | Therapist | During session |
| | Therapist/Client | Seating should be placed a minimum of 2 metres apart or at least 1 metre with risk mitigation and should not be directly in line | Layout of room to be within guidance | Therapist | Before sessions |
| | Therapist/Client | Therapists will wash their hands or sanitise regularly before, during and after each counselling session | Access to washing facilities | Therapist | Before, during and after each session |
| | Therapist/Client | Therapists to clean touch points or surfaces regularly after each session and at the end of the day | Therapist to open/close doors for clients to reduce the number of touch points. Consider whether extra/unnecessary touch points need to be removed (e.g. cushions, therapeutic objects etc) | Therapist | Before, during and after each session. |
| | Therapist/Client | Comfortable room temperature | Heating slightly higher than normal to compensate for any open windows | Therapist | Before, during and after each session. |
| | Therapist/Client | Room to be well ventilated during (if practical and confidentiality can be maintained) and between sessions | Ensure fresh air is ventilating the room. Check whether filters require replacing in any automated air circulation systems | Therapist | Before, during and after each session. |
| | Therapist/Client | Surface Infection – Before the end of the session make sure the client has all belongings including tissues etc | Place bin in room | Therapist | Empty bin regularly. |
| | Therapist/Client | At the discretion of the therapist* Toilet facilities out of use | Confirm in writing with your clients | Therapist | Before session 1 |

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|---|------------------------------|---|---|---|--|
| Toilet facilities Homes | Therapist/Client | At the discretion of the therapist* Toilet facilities available | Use anti-bacterial wipes to clean down toilet door handles, taps, flush handle, toilet seat/lid and wash hands with soap and water. Display signage listing risk mitigation steps | Therapist | Before sessions |
| | | Request a copy of the premises risk assessment and follow actions identified if possible. | Make any necessary amendments to risk assessment if required and inform clients | | |
| Working in rented premises | N/A | Within the working room follow the same control measures as mentioned in the previous section. In addition contact other users of the premises to ensure they are adhering to the required COVID-19 risk mitigation protocols | Amend risk assessment to mitigate any transmission risks caused by other users of the premises | N/A | N/A |
| Vulnerable groups elderly, pregnant workers, those with existing underlying health conditions | Therapist/Client | Any client in one of the vulnerable groups should where possible not attend a face to face session. | Confirm this protocol in writing with your clients | Zoom can be offered if client wishes so or government guidance advises too. | Regular communication with client and information gathering. |
| Illness and suspected COVID-19 cases | Therapist/Client | If the therapist develops a high temperature or a persistent cough while at work, they should: • Cancel/reschedule all appointments • Arrange a COVID test either through your nearest walk in centre or online by visiting gov.uk website • Appointments should not go ahead until a negative test result or you have completed the self-isolation period | Confirm this protocol in writing with your clients | Therapist | Before sessions |
| | Therapist/Client | Clients should not attend an appointment where they have any COVID related symptoms, are feeling unwell or have been in contact with anyone who has tested positive. | Confirm this protocol in writing with your clients | Client | Before sessions |

Confirmation

| By signing this form, you confirm that this assessment is a true reflection of the hazards, that you understand the risks and that the health, safety and welfare arrangements specified in the assessment will be implemented. | | | | | |
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| Name: | Samantha Buckwell | Signature: | S.Buckwell | Date: | |

Useful links

- HSE Risk assessment during COVID-19
- HSE guidance for ventilation
- HSE guidance for cleaning and hygiene in the workplace
- HSE guidance for social distancing in the workplace
- HSE (HSG268) The Health and Safety Toolbox how to control risks at work
- HSE (HSG65) Managing for Health and Safety
- BACP COVID-19 Hub